

Website Terms of Use

The following terms and conditions apply to your use of our website. If you would like information about our Privacy Policy, please follow the link at the foot of our webpages. By entering, accessing or using our website in any way you agree to be bound by these terms and conditions ("Terms of Use").

1. Definitions

"you", "your" and "yours" are references to you the person accessing this website;

"we", "us" and "our" are references to Eden Mental Health Limited trading as Dr Klemperer of Crown House, 27 Old Gloucester Street, London WC1N 3AX.

2. Our Website

2.1 The information, content and material available on the website may vary from time to time without notice to you. This is in order to ensure that the website is as up to date as possible.

2.2 We aim to have the site available at all times, however, you will appreciate that we cannot guarantee this or that it will be error free and we cannot accept liability for any issues that this may cause except where this is caused by our negligence. We aim to keep the website as up to date as possible.

2.3 You must not interfere with the working of our website nor must you circumvent security on the site, tamper with, or hack into, or otherwise attempt to disrupt our computer system, server, website, router or any other internet connected device or service. You must not use the website to gain unauthorised access to any other computer system or website.

2.4 Our website is intended for your personal use only (which must be reasonable and not offensive, abusive or in breach of any law or order). It is not for commercial use and you are not permitted to access, use or copy any material or information on this website for any commercial or unlawful purpose.

3. Your Information

3.1 Where we have requested information from you to provide goods or services, you agree to provide us with accurate and complete information.

3.2 You authorise us to use, store or otherwise process your personal information in order to provide the goods or services to you and for marketing and credit control purposes (the "Purpose"). The Purpose may include the disclosure of your personal information to selected third parties from time to time where we believe that the goods or services offered by such third parties may be of interest to you or where this is required by law or in order to provide the goods or service to you.

3.3 You are entitled to request a copy of the personal information we hold on you. Please contact us if you wish to request this information.

4. Intellectual Property Rights

Ownership in, and all rights created in relation to the contents of this website and any trade marks or marks used on the site vest in us absolutely unless otherwise indicated. You must not modify, copy, reproduce, upload, post, transmit or distribute by any means or in any manner whatsoever, any material or information or download from our website except where expressly invited to do so or indicated on our website.

5. Linked Sites

There are a number of links on our website to third party websites which we believe may be of interest to you. We do not represent the quality of the goods or services provided by such third parties nor do we have any control over the content or availability of such sites. We cannot accept any responsibility for the content of third party websites or the services or goods that they may provide to you.

6. Complaints

We take complaints very seriously and aim to respond to your complaints within 5 business days. All complaints should be addressed to inquiries@drklemperer.co.uk

7. Limitation of Liability

- 7.1 GREAT CARE HAS BEEN TAKEN TO ENSURE THAT THE INFORMATION AVAILABLE ON THIS WEBSITE IS CORRECT AND ERROR FREE. WE APOLOGISE FOR ANY ERRORS OR OMISSIONS THAT MAY HAVE OCCURRED. WE CANNOT WARRANT THAT USE OF THE WEBSITE WILL BE ERROR FREE OR FIT FOR PURPOSE, TIMELY, THAT DEFECTS WILL BE CORRECTED, OR THAT THE SITE OR THE SERVER THAT MAKES IT AVAILABLE ARE FREE OF VIRUSES OR BUGS OR REPRESENTS THE FULL FUNCTIONALITY, ACCURACY, RELIABILITY OF THE WEBSITE AND WE DO NOT MAKE ANY WARRANTY WHATSOEVER, WHETHER EXPRESS OR IMPLIED, RELATING TO FITNESS FOR PURPOSE, OR ACCURACY.
- 7.2 WE DO NOT ACCEPT ANY LIABILITY FOR ANY DELAYS, FAILURES, ERRORS OR OMISSIONS OR LOSS OF TRANSMITTED INFORMATION, VIRUSES OR OTHER CONTAMINATION OR DESTRUCTIVE PROPERTIES TRANSMITTED TO YOU OR YOUR COMPUTER SYSTEM VIA OUR WEBSITE OTHER THAN WHERE THIS IS CAUSED BY OUR NEGLIGENCE.
- 7.3 WE HAVE TAKEN ALL REASONABLE STEPS TO PREVENT INTERNET FRAUD AND ENSURE ANY DATA COLLECTED FROM YOU IS STORED AS SECURELY AND SAFELY AS POSSIBLE.

8. General

- 8.1 These Terms of Use shall be governed by relevant United Kingdom law and the relevant courts of the United Kingdom will have exclusive jurisdiction in relation to these Terms of Use.