

Privacy Policy

This policy explains how we, Eden Mental Health Limited trading as Dr Klemperer, use your personal information which you provide to us when using our website.

What information we collect about you?

We collect personal information from you when you order services from us or use our website. We also collect information when you complete any customer survey. Website usage information may also be collected using cookies.

Cookies

Cookies are small text files that are placed on your computer by websites that you visit. They are widely used in order to make websites work, or work more efficiently, as well as to provide information to the owners of the site.

We use the following cookies on our website: Google Analytics.

Most web browsers allow some control of most cookies through the browser settings. To find out more about cookies, including how to see what cookies have been set and how to manage and delete them, visit www.allaboutcookies.org.

To opt out of being tracked by Google Analytics across all websites visit <http://tools.google.com/dlpage/gaoptout>.

For more detail see our separate Cookies Policy.

How will we use the information we collect from you?

Information that we collect from you is used to provide services to you and to manage your account. We share limited personal information with the providers of our appointments, payments, and email marketing services and the providers of certain specialist diagnostic questionnaires solely for the purpose of providing those services.

Access to your information

You have a right to request a copy of the information we hold on you at any time. Please email us if you would like to receive a copy of this information – inquiries@drklemperer.co.uk. There will be a small charge for processing this request. You also have the right to ask for your details to be removed from our records at any time.

Other Websites

Our website may have links to other websites. This privacy policy only applies to this website. You should therefore read the privacy policies of the other websites when you are using those sites.